



Job Title: Field Service Technician (Gas Utility Technician)

Location: British Columbia, Canada

Salary: \$25.00 - \$33.00/hour

Reports to: Field Service Leader

Start Date: March 3, 2025

Job Summary:

We are seeking dedicated Field Service Technicians to join our team in British Columbia. As a Field Service Technician, you will be responsible for the installation of gas meters for residential and small commercial customers. You will work closely with the Field Service Leader to ensure all installations are completed safely, efficiently, and in compliance with all regulatory standards.

Key Responsibilities:

- **Installation:**
 - Install new gas meters at residential and small commercial properties.
 - Conduct safety checks and leak tests on installed meters.
- **Safety and Compliance:**
 - Adhere to all safety protocols and procedures to ensure a safe working environment.
 - Ensure installations comply with all relevant codes, standards, and regulations.
- **Customer Service:**
 - Interact with customers professionally and courteously.
 - Explain the installation process and provide necessary information to customers.
 - Address customer concerns and provide solutions to any issues related to meter installation.
- **Documentation and Reporting:**
 - Accurately document all installation activities.
 - Complete and submit required paperwork and reports to the Field Service Leader.
 - Perform digital data entry through an electronic work order on a handheld device.
 - Maintain inventory of tools, equipment, and materials.

Qualifications:

- **Education and Experience:**
 - High school diploma or equivalent.
 - Previous experience in gas meter installation, plumbing, or a related field is an asset but not necessary.



- **Skills and Competencies:**
 - Strong mechanical aptitude and good technical skills.
 - Excellent troubleshooting skills.
 - Strong customer service skills.
 - Punctuality and reliability.
 - Good communication skills and ability to work independently and as part of a team.
 - Comfortable with digital data entry and using electronic devices for work orders.
- **Certifications and Licenses:**
 - Valid driver's license, abstract required.
 - Criminal background check required.

Training Program:

- **Paid Training:**
 - New hires will undergo a comprehensive 3-week paid training course.
 - The training will cover all aspects of gas meter installation, safety protocols, and customer service skills.
 - Hands-on training and mentorship by experienced professionals.

Working Conditions:

- **Environment:**
 - Work is performed outdoors in various weather conditions.
 - Some exposure to potentially hazardous conditions, such as gas leaks and confined spaces.
- **Physical Requirements:**
 - Ability to lift and carry equipment and materials up to 50 lbs.
 - Frequent standing, walking, bending, and kneeling.
 - Use of personal protective equipment (PPE) as required.

Benefits:

- Competitive hourly wage of \$25.00 - \$33.00.
- Health and dental benefits package.
- Opportunities for professional development and training.
- Supportive team environment with opportunities for career advancement.

Application Process:

Interested candidates are invited to submit their resume and cover letter detailing their qualifications and experience. Please send your application to humanresources@metercor.com with the subject line "Field Service Technician Application".



Company Information:

Metercor supplies and installs metering products and remote reading systems for water, gas, and electric utilities across Canada. We are committed to safety, quality, and customer satisfaction. Our team of dedicated professionals works tirelessly to ensure reliable and efficient service for our customers. Currently, we are seeking Field Service Technicians as we partner with Fortis to install gas meters throughout British Columbia. Join us and be part of a company that values innovation, integrity, and excellence.

We are committed to providing reasonable accommodation throughout the recruitment process. If you require accommodation during the recruitment process, we invite you to submit your requests to us via humanresources@metercor.com. All information received will be kept confidential.

We thank all candidates for their interest, however only those selected to continue in the recruitment process will be contacted.

As this position is considered a position of trust and safety sensitive, you may be required to complete criminal record check and provide a drivers abstract in accordance with Metercor policies.

Metercor embraces diversity and inclusion. We're working to create a workforce that is as diverse as the communities we serve. We believe all candidates should be given the opportunity to fully participate during the recruitment process.