



Job Title: Field Service Technician Lead (Class B Gas Ticket Required)

Location: British Columbia, Canada

Salary: \$40.00/hour

Reports to: Field Service Leader

Start Date: As soon as possible

Job Summary:

We are currently seeking a skilled and motivated **Field Service Technician Lead** to join our team in **British Columbia**. This leadership-focused role requires a **Class B Gas Ticket** and involves performing gas meter installations while also supporting and occasionally covering for Field Service Leaders. The ideal candidate will possess strong technical capabilities, leadership experience, and a commitment to safety and customer satisfaction.

Key Responsibilities:

Installation & Technical Work

- Install gas meters at residential and small commercial properties.
- Conduct safety inspections and leak tests following installations.
- Ensure all work complies with current gas utility codes, standards, and safety regulations.

Leadership Support

- Assist Field Service Leaders with daily coordination of field technicians.
- Act as the point of contact in the Field Service Leader's absence.
- Provide on-site guidance and mentorship to junior technicians.
- Help monitor crew productivity, safety compliance, and job quality.

Safety & Compliance

- Uphold and promote all safety protocols and procedures.
- Participate in safety meetings and contribute to ongoing risk assessments.
- Ensure the use of proper PPE and adherence to safety standards in the field.

Customer Interaction

- Professionally interact with customers during installations.
- Explain the installation process and respond to customer inquiries.
- Provide solutions to on-site concerns or escalate as appropriate.

Documentation & Reporting

- Accurately document installation activities and job status using handheld devices.
- Submit reports and complete digital work orders.
- Maintain accurate records of tools, equipment, and materials.



Qualifications:

Education & Experience

- High school diploma or equivalent.
- Minimum of 2 years of experience in gas meter installation or a related field.
- Prior leadership or team lead experience is an asset.

Skills & Competencies

- Strong mechanical aptitude and technical troubleshooting ability.
- Excellent communication and organizational skills.
- Confident decision-maker with leadership potential.
- Ability to work independently and support a team.
- Comfortable with digital tools and handheld devices for reporting.

Certifications & Licenses

- **Class B Gas Ticket – Required**
- Valid Class 5 driver's license and clean abstract.
- Criminal background check required.

Training Program:

Paid Training:

- Comprehensive 2-week paid training program.
- Includes safety protocols, technical skills, and customer service training.
- Hands-on mentorship with experienced team leaders.

Company Information:

Metercor supplies and installs metering products and remote reading systems for water, gas, and electric utilities across Canada. We are committed to safety, quality, and customer satisfaction. Our team of dedicated professionals works tirelessly to ensure reliable and efficient service for our customers. Currently, we are seeking Field Service Representatives as we partner with Fortis to install gas meters throughout British Columbia. Join us and be part of a company that values innovation, integrity, and excellence.

We are committed to providing reasonable accommodation throughout the recruitment process. If you require accommodation during the recruitment process, we invite you to submit your requests to us via humanresources@metercor.co. All information received will be kept confidential.

We thank all candidates for their interest, however only those selected to continue in the recruitment process will be contacted.

As this position is considered a position of trust and safety sensitive, you will be required to complete criminal record check and provide a drivers abstract in accordance with Metercor policies.



Metercor embraces diversity and inclusion. We're working to create a workforce that is as diverse as the communities we serve. We believe all candidates should be given the opportunity to fully participate during the recruitment process.